

Position Title: Support Staff

Location: Eau Claire Athletic Club (ECAC)

Employment Type: Part-time or Full-time

Reports To: Restaurant Manager



Position Overview

As a server, you are more than just the face of our dining experience—you are the heart of it. Your ability to anticipate needs, provide seamless service, and create genuine connections with our members will define their experience. This role is perfect for individuals who thrive in a refined yet dynamic environment, love engaging with people, and have a deep appreciation for food, wine, and hospitality.

This is an incredible opportunity to be a part of a project from the ground up and be part of a team to create an unparalleled dining and social experience for our members.

Key Responsibilities

- Guide members through the menu, making thoughtful recommendations based on their preferences.
- Deliver a polished yet personalized dining experience with exceptional attention to detail.
- Ensure seamless coordination with the kitchen and bar to maintain a smooth flow of service.
- Maintain impeccable table settings, cleanliness, and overall dining room ambiance.
- Stay informed about menu changes, wine pairings, and club events to enhance the guest experience.
- Utilize critical thinking to quickly assess customer needs and proactively resolve service issues, ensuring an exceptional member experience.
- Uphold the highest standards of professionalism, etiquette, and club service traditions.
- Anticipate guest needs and exceed expectations, creating a welcoming and memorable atmosphere.

Qualifications & Expectations

- Minimum one year of experience in an upscale dining, fine dining, or private club setting preferred.
- Strong knowledge of food, wine, and beverage service, with a willingness to continuously learn.
- Professional, polished, and engaging personality with excellent communication skills.
- Ability to remain composed, focused, and proactive in a fast-paced environment.
- A team-first mentality with a strong work ethic and a desire to contribute to a high-caliber team.
- ProServe certification (or willingness to obtain).

Why Work With Us?

- Work in a prestigious private club setting where hospitality is an art.
- Opportunities for growth and career development in a premier hospitality setting.
- Competitive wages, gratuities, and staff perks.
- A supportive team culture that values professionalism, passion and excellence.

If you are a dedicated service professional with a love for hospitality and a desire to create exceptional member experiences, we invite you to be a part of our team.